



To Our Valued Legacy Friends:

On behalf of everyone at Legacy Retirement Communities, our hearts go out to all those impacted by COVID-19—this includes not only those diagnosed with the virus, but also their friends and family. Many of you may also be feeling uncertain about the future and what resources may be available to assist you in this challenging time. While right now circumstances are dictating unusual restrictions, Legacy continues to be a ready resource and partner for those wanting or needing senior living services.

Our First Priority

Providing excellent care with Personal Touch continues to be our number one priority. This includes protecting the health, safety and wellbeing of our residents, associates, family members and friends. To this end we have implemented the following safeguards:

Visitation Restrictions

- Only essential visitors will be permitted to enter the community. Essential is defined as medically necessary or certain compassionate care and end of life situations. Essential visitors will be limited to two per resident.
- All visitors will be screened for signs and symptoms of illness or potential exposure to COVID-19 or other communicable diseases.
- To facilitate contact with residents, we recommend frequent telephone calls, FaceTime, video calls and other means of available communication.

Community Safeguards

- Meals will be served in the resident's apartment. The community will care plan for residents with special dining needs (including memory care) and when needed, arrange for service in the dining room with appropriate social distancing (6ft apart) precautions in place.
- Recreation programs will be provided in a way to limit close contact with others. All recreation supplies will be properly sanitized between use.
- To protect the health and safety of all, associates are screened daily for signs and symptoms of illness and potential exposure to COVID-19.

We Are Here

We understand that even now, seniors and their families may be in need of the services Legacy provides. While we are currently restricting in person tours, we are able to provide virtual tours, advice and assistance over the phone and by email. If there is an immediate need for you or a loved one, please contact us so that we may assist.